



# AT A GLANCE BULLETIN



**Army Community Service**  
61 Quebec Street, BLD 683  
Fort Devens, MA 01434-4479

Serving the Military in New England

**October 2013**



## **OCTOBER 2013** **Army Community Service**



### **Fort Devens Welcome Center**

**61 Quebec Street, Building 683**

**ACS Hours of Operation**

**0730-1600 Monday -Friday**

**<https://www.devens.army.mil>**

**ACS TELEPHONE NUMBERS**

**978-796-3023/ 3119 DSN 256-3023/ 3119**

**MILITARY ONE SOURCE**

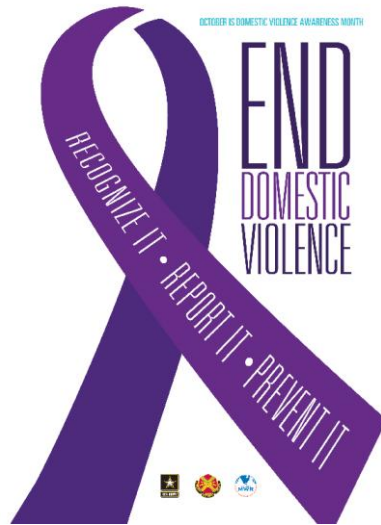
**1-800-342-9647**

**[www.armyonesource.com](http://www.armyonesource.com)**

## FROM THE OFFICE OF THE ACS DIRECTOR



**Imelda Fisher**



October is Domestic Violence Awareness Month in the Army. When we prevent Domestic Violence, we promote safety within our Families and show respect for the dignity of all our Soldiers, DA Civilians, and Family members. It is imperative that Army leaders and community members remain focused on the urgency of this issue.

When an incident of Domestic Violence occurs, it cannot be kept a private matter. Violence and abuse in Family relationships have negative effects that go far beyond the couple involved. It puts stress on their children, their extended Family, their friends, and their neighbors. Not only does Domestic Violence undermine the ability of Families to be resilient, it also undermines "readiness." It has no place in today's Army. It has no place here at Fort Devens where we are fully committed to our Families. The message to everyone in our community is: ***End Domestic Violence – Recognize It, Report It, Prevent It.***

If you are involved in Domestic Violence, get help. If you know of Domestic Violence happening around you, show your commitment to prevention. Take action. Call 978 796 3023 for FAP information

### **FINANCIAL**

**Three FREE Credit Report Agencies:** When was the last time you pulled your credit check?

Experian, P.O. Box 2002, Allen TX 75013, 1-888-397-3742 or 1-888-EXPERIAN  
[www.experian.com](http://www.experian.com)

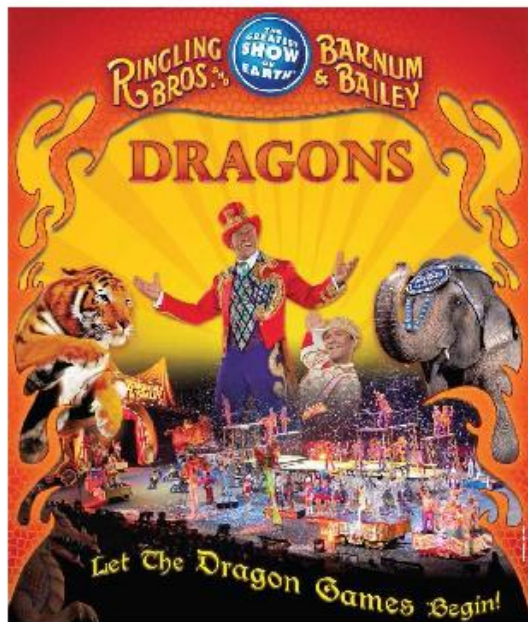
Equifax C.I.S., P.O. Box 740241, Atlanta GA 30348, 1-800-685-1111  
[www.equifax.com](http://www.equifax.com)

Trans-Union C.R.C., P.O. Box 1000, Chester PA 19022, 1-800-916-8800, [www.tuc.com](http://www.tuc.com)

## **SOLDIER & FAMILY**

Ringling and Barnum and Bailey Circus: 9 October – 14 October 2013

# **SPECIAL SAVINGS!!**



**WORCESTER ~ OCTOBER 9-14**

Wed @ 7 PM; Thu @ 7 PM; Fri @ 3 PM & 7 PM;  
Sat @ 11 AM, 3 PM & 7 PM; Sun @ 3 PM; Mon @ 1 PM

Seats \$90 Circus Celebrity, \$60 Front Row, \$40 VIP, \$25, \$15



## **SAVE \$10**

**On \$25 Seats**

Opening Night

**WED OCT 9 7 PM**

Military Special

**THU OCT 10 7 PM**

**FRI OCT 11 7PM\*\***

\*\* Salute To The Troops

(Animal Open House opens at 5:30 PM... All Access Pre-show starts at 6 PM—Both FREE with ticket)

### 2 Ways To Buy Tickets:

- At DCU Center Box Office w/ Valid Military ID (active, reserve forces, retired) or Group Sales at (508) 929-0125 or [groups@dcucenter.com](mailto:groups@dcucenter.com)
- Online using code **SALUTE** at [Ticketmaster.com](http://Ticketmaster.com)

(Additional Fee and Service Charges May Apply)

[www.Ringling.com](http://www.Ringling.com) #RinglingBros



**The Program Operation Tribute:** acknowledges the sacrifices being made by the children of all military families living in New England, New York and New Jersey including the Coast Guard, National Guard, Reserves, Army, Navy, Air Force and Marines by offering them a holiday gift. At the request of a member of a military family, Operation Tribute will provide an age and gender appropriate gift to each child registered ranging from newborn to age 16. Each participating military family will be required to make the request between September 1 through November 1 and include the name, age, and gender of each participating child, the address that the package will be shipped to and the name, email address, service, rank and unit of the military service person. Registration can be done by calling our corporate offices at (207) 221-0296 or can be done online.

<http://operationtribute.com/>



Although our goal is to provide each child a holiday gift, they will be provided on a first-come, first-served basis and requests will be filled based upon the amount of funding that is raised in each state. The holiday gift provided will be a top-quality product from a major manufacturer (Mattel, Hasbro, Matchbox, etc.). Gifts will be shipped between December 1 and December 15. Upon being shipped, the recipient will receive an email with the ship date and estimated receipt date. (Please note – if there are several children registered in a family, the gifts will not necessarily ship on the same day). If funding is not available to accommodate all requests, registrants that will not receive a holiday gift will be notified by December 5. If you have any questions regarding the program or would like to contribute, please do not hesitate to contact us at (207) 221-0296, email us at [CustomerService@operationtribute.com](mailto:CustomerService@operationtribute.com) or send us a letter at: Operation Tribute, PO Box 699 Gorham, ME 04038

**The 4th Annual Seacoast Veterans Conference:** “Seeking Your Normal In The Face Of War”. Date: Saturday, October 19, 2013 Time: 8:30 AM – 2:30 PM Location: Service Credit Union Corporate Office, 3003 Lafayette Road, Portsmouth, NH 03801 Cost: There is no fee to attend but registration is required. Details: Registration materials will be available on the website or call the number below. For more information: [www.seacoastveteransconference.org](http://www.seacoastveteransconference.org) or call (603) 422-8208 Ext. 336

**Free Online Tutoring:** Keeping Up With Schoolwork. Children can be anxious about homework or tests, and this can result in unneeded stress within your Family. The Tutor.com for U.S. Military Families program gives students in eligible military families’ access to free online tutoring and free homework help from live, expert tutors in more than 16 subjects. Students in military families who are moving frequently or dealing with a deployed parent can rely on our tutors for expert help staying on top of tonight’s homework or catching up on missed concepts and lessons at no cost. Please visit [www.tutor.com/military](http://www.tutor.com/military) for more information or to create an account.

**Our Military Kids** ([www.ourmilitarykids.org](http://www.ourmilitarykids.org)) wants to help your family through this deployment. If you have a child ages 3 to 18 whose parent is currently deployed overseas with the National Guard or Reserves, your child is eligible for a grant. The grants, which can be up to \$500, will pay for up to six months of an extracurricular activity of your choice. The process is simple. Visit our website and select the appropriate one-page application.

**Hanscom Air Force Base:** New programs, events & offers posted are posted frequently for happenings on Hanscom AFB. Visit Hanscom Services daily so you don't miss a thing! Go to: <http://www.HanscomServices.com> to sign up for notices and ticket information follow the "Subscribe" link on the Services Home Page. The Minuteman Commons has launched a NEW Room Reservation app to make it easier to book a room any time of the day. Now you can make your room reservation for a squadron commander's call, holiday party, birthday party, luncheon, bridal/baby shower, wedding and more. The new app also has simplified fees and made it easier to reserve rooms. Here's the link: [www.HanscomServices.com/MinutemanCommons](http://www.HanscomServices.com/MinutemanCommons)

# Military Families

Come enjoy a free evening at



November 2, 2013

6:00 p.m. - 8:00p.m.

177 Main Street (Route 27)

Acton, Massachusetts 01720

At the Science Discovery Museum, children 5 and over along with adults can explore scientific concepts and hands-on creativity. Children learn that science starts with your hands, your eyes, your ears, your senses. Each exhibit has a hands-on component and each component encourages children to explore what might be considered ordinary in an extraordinary way.



Registration is required by Oct 24, 2013 and is open to IMMEDIATE family members of service members. The service member does not have to be present. However, all children must be accompanied by an adult and chaperoned throughout the event.

To register contact Paula Burgielewicz at [paulab@umext.umass.edu](mailto:paulab@umext.umass.edu)

Hosted by MA Operation Military Kids. [www.operationmilitarykids.org](http://www.operationmilitarykids.org)

The MA Operation: Military Kids partnership is a shared initiative of the U S Army Child, Youth & School (CYS) Services and is funded by the Army National Guard and Army Reserve in collaboration with the UMass Amherst Extension 4-H Youth Development Program.

**The Vets4Warriors:** Vets4Warriors Website: [www.vets4warriors.com](http://www.vets4warriors.com) Peer support line, 1-855-838-8255 (1-855-VET-TALK), provides easy access to supportive, non-attributional conversations with trained veteran peers representing all branches of the military. This team of veteran peers has immediate access to behavioral health clinicians to respond to potentially emergent issues and can offer referrals to local community services, military veteran centers, and military healthcare providers based upon the needs of the Service Member. A variety of services will be provided to include non-clinical (legal, financial) and referrals for clinical services (substance abuse, behavioral health).

## UPCOMING EVENTS AT TICKETS AND TOURS

**TICKETS AND TOURS, (781) 225-6505/6498** Hanscom AFB, 98 Barksdale Street Bldg  
<http://www.hanscomservices.com/> PREPAID ORDERS ONLY!! Payment is due at the time the order is placed. Once the order has been placed there are no refunds.

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### **Fall in New Hampshire at Castle in the Clouds** discover the scenic fall splendor

**Thursday  
Oct. 17**

#### Featuring:

- round-trip transportation on luxury Silver Fox CD/DVD/Wi-Fi motor coach
- full course luncheon at Hart's Turkey Farm

**Thursday, October 17:** Depart from Hanscom AFB Tickets & Tours parking lot at 8 a.m. (bldg 1530), on a luxury Silver Fox CD/DVD/Wi-Fi Motor Coach as you relax and enjoy the scenic fall splendor of New Hampshire.

A delicious full course luncheon at Hart's Turkey Farm is included: Your choice of roast turkey, beef sirloin, or baked haddock with whipped potatoes & butternut squash, garden salad, hot rolls & fruit juice. After lunch, enjoy the beauty of the Lakes Region. We'll tour the "Castle in the Clouds" - estate of eccentric millionaire Thomas Plant. This magnificent 5200 acre estate boasts a panoramic view of Lake Winnepesaukee and the surrounding mountains, meadows and streams. You will be arriving back to Hanscom around 5:30 p.m.

Cost: \$72 per person

Call Tickets & Tours for more information or to reserve your spot today! (781) 225-6505

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### **New York City** shopping & sightseeing

**Saturday  
Nov. 23**

#### Featuring:

- round-trip transportation on luxury Silver Fox CD/DVD/Wi-Fi motor coach
- NYC map & attractions list

**Saturday, November 23:** Depart from Hanscom AFB Tickets & Tours parking lot at 6:30 a.m. (bldg 1530), on a luxury Silver Fox CD/DVD/Wi-Fi Motor Coach. A coffee stop (on your own) will be made as we head to NYC.

On arrival, stops will be made at both Rockefeller Center and Macy's. You're on your own to enjoy the city! See the sights- Rockefeller Center, St. Patrick's Central Park and more; maybe catch a Broadway show or visit a museum: try the MET, or the Guggenheim. Or maybe get a jump on your holiday shopping. We'll head home at 6:30 p.m. making a dinner stop (on your own) on the way home.

Cost: \$55 per person

Call Tickets & Tours for more information or to reserve your spot today! (781) 225-6505

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## Holiday Pops

Boston's beloved Christmas tradition

Wednesday  
Dec. 11

### Featuring:

- round-trip transportation on luxury Silver Fox CD/DVD/Wi-Fi motor coach
- first balcony seats at Boston Symphony Hall

**Wednesday, December 11:** Depart from Hanscom AFB Tickets & Tours parking lot at 6 p.m. (bldg 1530), on a luxury Silver Fox CD/DVD/Wi-Fi Motor Coach.

Celebrate the magic of the season with a sightseeing tour through Boston Common to see the tree and lights. Then experience Boston's beloved Christmas tradition: the Holiday Pops at Boston Symphony Orchestra. Keith Lockhart conducts the 8 p.m. performance and Santa will make an appearance. Arrive home at 11 p.m.

Cost: \$92 per person

Call Tickets & Tours for more information or to reserve your spot today! (781) 225-6505

## **HANSCOM AIRMAN AND FAMILY READINESS CENTER**

**October 2013**

***Please Call 781-225-2765 to Register***

Serving the total force...Programs are free to all single and married Active Duty, Reserve, and Guard personnel, DoD civilians, retired Military personnel and Family members

**MILITARY FAMILY LIFE CONSULTANTS (MFLCs)** - MFLC provides free, short-term, non-medical, solution-oriented counseling on a range of issues. For service members and their families – no records are kept. Call (781) 879-7654 and leave your first name only for an appointment!

**PRIVATE SECTOR RESUME CRITIQUE** - Sessions are held by appointment only. Resumes are reviewed by an A&FRC employment specialist with HR experience – a great opportunity for feedback to improve your resume format and content. Email your resume 66.FSS.FSFR.CMB@hanscom.af.mil. You will receive a response in 3-5 business days. Prior attendance at an A&FRC resume writing class is recommended.

**VETERANS AFFAIRS DISABILITY CLAIMS REVIEW** – Will be held by appointment only. A representative from AMVETS, a veterans' service organization, will assist you in processing your disability claim and answer questions. Call the AMVETS Service Representative at (617) 303-5698 for an appointment.

**FEDERAL RESUME CRITIQUE (By Appointment Only)** - Resumes are reviewed by employment specialists — a great opportunity for feedback to improve your resume format and content. Email your federal resume and the applicable Vacancy Announcement to 66.FSS.FSFR.CMB@hanscom.af.mil. You will be contacted for an appointment after we have reviewed your resume. Prior completion of the A&FRC Federal Resume Writing for USAJOBS Class is strongly recommended.

**Tuesday, October 1; 11:30 a.m. – 12:30 p.m.**

Join us as we explore the myths and realities of marriage through each stage – from “romantic love” to “transformation,” how to understand and deal with conflict and the keys to creating and maintaining a healthy relationship with your spouse. Presented by Hanscom's Military and Family Life Consultant.

**PRESEPARATION COUNSELING**



**Wednesday, October 2, 9, 16, 23, 30; 9:00 a.m. — 11:00 a.m.**

Weekly sessions for separating & retiring service members to complete the mandatory DD Form 2648, Pre-separation Counseling. The session provides critical information about benefits, resources & services available as you transition from military to civilian life. This counseling must be provided at least 90 days prior to your date of separation or retirement. Service members must complete the counseling prior to attending the Department of Labor (DOL) Employment Workshop.

**PREPARING FOR HOMECOMING: REUNION BRIEFING FOR SPOUSES AND CHILDREN**

**Wednesday, October 2; 3:00 p.m. – 4:00 p.m. (simultaneous sessions for spouses and children ages 6 and older)**

If you are anticipating a reunion with your service member within the next two months, please join us for two special briefings that will help you and your children prepare for the big event. In these interactive workshops, you'll receive practical suggestions for coping with reunion and reintegration, and the children's session will feature fun reunion activities and a personalized gift for the returning parent.

**BUILDING YOUR CHILD'S SELF ESTEEM**

**Thursday, October 3; 11:00 a.m. – 12:00 p.m.**

Learn the meaning of self-esteem, factors that affect self-esteem, the connection between self-esteem and behavior, and 10 ways you can build your child's self-esteem. Presented by Hanscom's Military and Family Life Consultant.

**RESUME WRITING FOR THE PRIVATE SECTOR**

**Thursday, October 3; 12:30 p.m. – 3:00 p.m.**

This basic resume writing course discusses how to write and format an effective resume and cover letter. Taught by a former private sector HR staffing specialist and member of the Professional Association of Resume Writers and Career Coaches and the Career Planning and Adult Development Network.

**EFFECTIVE JOB SEARCH STRATEGIES**

**Friday, October 4; 11:00 a.m.—1:00 p.m.**

We will discuss how to identify your skills, interests and personal characteristics and align them towards a career of choice. Also covered is how to research industries to find job opportunities and then tailor your message to the hiring manager. Bring your lunch.

**INSTALLATION COMMANDER'S WELCOME**

**Monday, October 7; 8:00 a.m. — 11:30 a.m.**

**Hanscom Conference Center, Building 1106.**

Your official introduction to Hanscom AFB features essential base and local community information for new arrivals. **Spouses & other service personnel at HAFB encouraged to attend! Medical Squadron Welcome for Clinic beneficiaries follows at 11:45.**

**BUNDLES FOR BABIES**

**Tuesday, October 8; 9:00 a.m.—3:00 p.m.**

If you are in your second or third trimester, please join us and learn about caring for your newborn, budgeting for baby, to work or not to work, TRICARE coverage, dental care, base and community resources, SIDS, shaken baby, newborn appearance, breastfeeding, car seat safety, Baby-Makes-Three, and much more. This seminar is sponsored by the Air Force Aid Society and is open to all branches of service and DoD civilians. Baby bundles are available for AF, Navy, Marines, and Army families. For DoD civilians, the A&FRC will make up a gift just for you. Dads are strongly encouraged to attend!

**FAMILY WELCOME — Bring the children!**



**Tuesday, October 8; 9:30 a.m. — 11:00 a.m.**

**Held in Bldg 1217, Community Support Center**

Receive money saving tips and shopping information while learning about schools, recreation, local attractions, safety, security, education, employment and more in an informal setting.

**TELEPHONE TIPS & TECHNIQUES**

**Tuesday, October 8; 11:00 a.m. — 1:00 p.m.**

Learn to generate employment leads, develop and deliver telephone scripts, improve speaking & listening skills, reach and impress decision makers, and much more. Bring your lunch

**\*\*\* PLEASE NOTE: CLASSES ARE SUBJECT TO CHANGE. Please call or email to confirm and RSVP \*\*\***

**“T” PUBLIC TRANSPORTATION & CITY ORIENTATION**

**Wednesday, October 9; 9:00 a.m. — 4:00 p.m.**

How to navigate the local public transportation system and obtain information on events and attractions. Ride into Boston with us using the “T.” All you need is \$5 for subway fares (Children 11 & under free with paying adult.). Bring your lunch or purchase downtown. Part of official newcomer orientation; military service members do not have to take leave to attend.

**CONFLICT RESOLUTION**

**Wednesday, October 10; 11:30 a.m. – 12:30 p.m.**

This presentation addresses understanding conflict, conflict styles, ways we respond to conflict, conflict in the workplace, communication guidelines, and how to resolve conflict. Presented by Hanscom’s Military and Family Life Consultant.

**TRANSITION ASSISTANCE PROGRAM WORKSHOP**

**Monday - Friday, October 21-25; 7:30 a.m. – 3:45 p.m.**

**Hanscom Conference Center, Building 1106**

*· All military attendees must have completed DD Form 2648 (Pre-separation Counseling) prior to the workshop.*

Mandatory for all service members. Spouses welcome.

Assists voluntarily & involuntarily separating & retiring service members with career & life transition. This 5-day program consists of a DOL Employment Workshop, a VA benefits briefing, application for VA Benefits, modules on financial planning, Military Occupational Code (MOC) Crosswalk & preparation and review of Individual Transition Plans (ITP). All military attendees must be enrolled in eBenefits.va.gov prior to the workshop. Please bring your own laptop /device, copies of medical records, LES, credit report; ITP, VMET, OPRs / EPRs (or equivalent) and transcripts (CCAF), and complete the Pre-TAP Assessment for Service Members and Spouses:

<http://icesvys.disa.mil/go.cfm?PreTapAssessment>. Pre-Registration is required;

**E-SMOOTH MOVE SEMINAR**

**Wednesday, October 23; 11:00 a.m. — 12:00 p.m.**

Learn how to navigate the new internet based resources designed for PCS moves, and where to get answers to your questions about your upcoming move. Informational handouts will be provided. Bring your “smart” device and follow along with us on our WIFI. **Bring your lunch. Spouses Welcome!**

**PRE-REGISTRATION IS REQUIRED. CALL (781) 225-2765 or e-mail**

**66.fss.fsfr.cmb@hanscom.af.mil**

**MOVING WITH CHILDREN**

**Wednesday, October 23; 12:15 p.m. — 1:00 p.m.**

Parents! Please join us for this special presentation immediately following the E-Smooth Move Seminar. We'll discuss tips and techniques to help make moving and adjustment to a new school easier for your children whether it's their first move or their 15th.

**HEARTS APART- "Costume Party"**

**Wednesday, October 23; 5:00 p.m. —6:30 p.m.**

Families of deployed, remote tour and extended TDY service members are invited to attend the "Hearts Apart Costume Party" at your Airman and Family Readiness Center, Bldg 1218. Wear your costume and join us for a somewhat spooky but very fun evening! Please RSVP (and let us know how many are attending) as soon as possible to the Airman & Family Readiness Center at 781-225-2765 or e-mail 66.FSS.FSFR.CMB@hanscom.af.mil

**PLASTIC SURGERY: GETTING OUT OF DEBT—'Lunch & Learn'**

**Tuesday, October 29; 12:00 p.m. —12:45 p.m.**

Join us for tips on how to get out of debt! Learn about establishing financial goals, debt reduction, creating a spending plan and raising your credit score. Free Lunch courtesy of Hanscom Federal Credit Union.

## **Family Advocacy Outreach**

**CELL PHONE COLLECTION:** The Family Advocacy Program collects used and old cell phones, and distributes them to local domestic violence agencies. Drop off phones, batteries, and chargers to the Family Advocacy Program, Bldg 1217. Please put each phone and its accessories in a sealed, plastic bag.

**WIC**, a nutrition and education program for income-eligible expectant parents or parents with children age birth to five is located on base. \* **WIC is located in Bldg 1507** \*. **WIC is on base the first and third Wednesday** of each month from 0800 to 1530. For WIC appointments or information, call (617) 312-9974.

**First Connections-** Is a non-profit, family support organization that provides comprehensive services to families with young children birth through age five. First Connections serves a large geographic area that encompasses twelve metro-west communities, including Hanscom Air Force Base. All programs are free or low cost. More information is available on their website [www.firstconnections.org](http://www.firstconnections.org) or by calling 781-287-0221.

## **EMPLOYMENT READINESS**

**Free Vocational Training for Veterans**

The Veterans Training School (VTS) is recruiting unemployed and under-employed Veterans for the following vocational free vocational programs: Apply today! Email Andrew Moyseowicz or call 617—371—1810. Find more online at [www.nechv.org](http://www.nechv.org)

**Career Opportunities:** An update that we now have a "Career Opportunities" link on our website which will have all the information regarding our current job opening, description, and how to apply... <http://www.veteransinc.org/about-us/career-opportunities/>

**Labor Ready** : Provides temp jobs to those interested in gaining work experience, want some extra cash, or need immediate income when between jobs or need seasonal work. Flexible work hours; get

paid the same day. Over 600 locations throughout the United States.

<http://www.laborready.com/Temporary-Employment>

The above information is provided as a community service. No endorsement of events, products or services by the DoD is implied or intended. For more information, contact the company directly.

**Free Resume Help for Military Members :** The below website is where Service Members can get free resume writing help and the course schedule. <http://www.networkri.org/centers.htm>

**USA JOB:** JOB OPPORTUNITIES ON THE BASE - Remember to go to [www.USAJOBS.GOV](http://www.USAJOBS.GOV) and search for Newport, RI if you are interested in finding out and applying for positions open onboard the Naval Station. Current opportunities include a Motor Vehicle Operator that's open through next week. Spread the word! USAJOBS - The Federal Government's Official Jobs Site [www.USAJOBS.GOV](http://www.USAJOBS.GOV) This is a United States Office of Personnel Management website. USAJOBS is the Federal Government's official one-stop source for Federal jobs and employment information.

**Job Search:** Below please find a link to critical skills needed at Booz Allen Hamilton. Please share with your contacts and have all interested email me their resumes and I will submit on their behalf – this speeds up the review process. Also, applicants must identify the job skills qualification from the list. <https://erp.bah.com/hotjobs.htm>

**Website: Career Resources for Veterans:** The Defense Centers of Excellence (DCoE) recently collaborated with PBS to produce a handbook for military families. Created as a companion to the PBS series "This Emotional Life," A Handbook for Family & Friends of Service Members explores the stressors and feelings individuals may encounter throughout the different phases of deployment. The handbook aims to provide solutions for Service members and identifies outside tools and resources that may be useful to friends and family members before, during and after deployment. Topics include what to expect during deployment and how to strengthen or repair relationships. Order the handbooks from the Real Warriors Campaign website at <http://www.sc.edu/career/Webresources/veterans.html>

<http://www.realwarriors.net/materials/order>

**Hanscom AFS: Resources** <http://www.hanscom.af.mil>

**Massachusetts Career Information System:** <http://masscis.intocareers.org/default.asp>

**Veterans Employment Services (978) 534-1481 x 117** [www.wmoore@detma.org](mailto:www.wmoore@detma.org)

**Orion International:** [info@orioninternational.com](mailto:info@orioninternational.com)

## **RELOCATION READINESS**

ACS has listings for apartments or houses to rent. List is updated as housing is made available to us. Call 978-796-3023. ACS Electronic Welcome Packets <https://www.devens.army.mil> or call 978-796-3023

**Moving and Relocation Information:** Terrific tips to make moving easier. <http://afmove.hq.af.mil/Default.asp>

**TRICARE Information at Hanscom AFB:**

Hanscom AFB offers a monthly Newcomer Orientation Medical Clinic welcome to all new patients every Tuesday from 1300 to 1500. It is strongly recommended that Army personnel attend so they can find out about their provider, how to access emergency services, and referral. Telephone: 781-377-2120

**FORT DEVENS SERVICES:**

**Fort Devens Mail and Distribution:** Mail & Distribution Hours are as follows. The Door will be open for box pick up between the following hours. 0730 AM to 1600 PM. Window pick up 0900 AM to 1200 PM 1230 PM to 1430 PM

**Education Office:** The 99<sup>th</sup> RSC Education Office is located at 30 Quebec Street, (Building 666) Fort Devens, in Rooms 328, 326, and 324. POC is Lee Achenback at 978-796-2968. Services include educational and career counseling, GI Bill questions and issues, tuition assistance, financial aid and scholarship information as well as test administration and test proctoring.

**Police Services Division: Vehicle Registration and Fingerprinting**  
**0930-1030 / 1500-1600 or By Appointment.**

**Police: 978-796-3333**

**Physical Security: 978-796-2061**

**Carlson Wagonlit Travel/Veterans Travel: 800-945-0535 or 402-345-7596**

**Devens Legal: 978-796-2255**

**Education Office: 978-796-2868**

**AAFES / Clothing & Sales: 978-772-6838 / 2065**

**Photo Section DA Photo: 978-796-2559**

**Fort Devens ID Cards 978 - 796-2130, Building 683**

**Billeting: Bldg. 978-796-3201**

**Distance Learning Center: 978-796-3612 / 2605 / 2626**

**Transportation: Passenger 978-796-2141/ or 2393 Freight 978-796-2832/ or 2840**

**Vehicles: 978-796-2141**

**MASSACHUSETTS RESOURCES:** **USO New England:** <http://www.uso-newengland.org/index.htm>

Massachusetts Parks: [www.state.ma.us/dem/forparks.htm](http://www.state.ma.us/dem/forparks.htm)

Massachusetts Wildlife: [www.state.ma.us/dfwele/dfw](http://www.state.ma.us/dfwele/dfw)

State of Massachusetts Child Care Finder: [www.qualitychildcare.org](http://www.qualitychildcare.org)

Massachusetts Getaway Guide: <http://www.mass-vacation.com/>

Massachusetts's area Guides net: <http://massachusetts.ags.myareaguide.com/>

Boston and Local Area Concerts: <http://www.bostonconcerts.com/>